

POLICY ADVISORY BOARD FOR ELDER AFFAIRS

March 5, 2021

ZOOM ONLINE MEETING MINUTES

CALL TO ORDER:

Linda Axtell-Thompson called the meeting to order at 11:32 a.m.

ROLL CALL:

Members Present: Linda Axtell-Thompson, Colette Browne, Beverly Gotelli, William Kinaka, Joy Miyasaki, Roberta Murray, Suzie Schulberg, Marilyn Seely, Barbara Service, Gary Simon, Kathy Wyatt, Barbara Yamashita, and Sarah Yuan.

(A quorum was established as thirteen members were present at roll call. This board requires eight members to be present in order to establish quorum.)

Others Present: Ex-officio: Alan Burdick, DLIR; Kathy Ishihara, DHS; Keith Ridley, DOH; David Rodriguez, DOT; and Victoria Fan, UH.

EOA Staff & AAAs: Aaron Arakaki, Derrick Ariyoshi, Caroline Cadirao, Horace Farr, Josephine Lum, Lisa Nakao, Debra Shimizu, Deborah Stone-Walls, Kealoha Takahashi, and Cristina Valenzuela.

Public: Poki'i Balaz.

Guests: Pamela Cunningham, Kaiser; and Audrey Suga-Nakagawa, Director of Advocacy for AARP Hawaii.

INTRODUCTIONS:

Linda introduced the new UH ex-officio PABEA member, Victoria Fan, Ph.D., Interim Director of the UH Center on Aging (COA). Victoria announced that COA's current projects include working with EOA and DOH. She is also the Director of the Pacific Health Analytics Collaborative within COA.

PRESENTATION:

Aaron provided a presentation (attached) on participant-directed services. EOA began providing participant-directed services in 2015. Kupuna direct their long-term care services to meet their own needs. EOA also provides participant-directed services to veterans through the VA (VA determines whether a veteran is eligible for the participant-directed services). EOA and Aaron continuously monitor the fiscal management service provider, Acumen, by reviewing Acumen's spending reports and bills to ensure that they are aligned and consistent with clients' plans. The last on-site monitoring with Acumen was two years ago. Kupuna Care participant-directed services are available on the neighbor island but are not available on Oahu. Veterans participant-directed services are available statewide. Derrick announced that EOA and EAD are committed to establishing participant-directed services on Oahu.

APPROVAL OF MEETING MINUTES:

The minutes of the February 5, 2021 Zoom online PABEA meeting were approved with one correction:

"ANNOUNCEMENTS:

*The next PABEA monthly meeting is on ~~February~~ **March** 5, 2021 at 11:30 a.m. via Zoom."*

CHAIR'S REPORT:

Linda would like to devote as much time as needed for full discussion on Legislative Committee issues and the status of the COVID-19 vaccination program.

LEGISLATIVE COMMITTEE:

Sarah provided a status report (attached) on PABEA priority bills and other bills related to the elderly and to EOA.

Kupuna Caregivers Program bills SB838 and SB1142 allow EOA to relax the thirty-hour employment requirement for qualified caregivers under the Kupuna Caregivers Program during a state-declared state of emergency and adds the option of kupuna caregiver-directed services to the Kupuna Caregivers Program, including assisting the care recipient and caregiver with the enrollment process as the duty of a coach. The bill allows funds under the Kupuna Caregivers Program to be issued to the care recipient's financial management service provider. SB838 passed its third reading in the Senate. SB1142 passed the Senate Ways and Means Committee.

The Long-Term Care Insurance Termination Notification bills and the Hearing Aids bills have been deferred.

State Budget bills SB1229 and HB200 have been referred respectively to the Senate Ways and Means Committee and to the House Finance Committee.

Driver's License Renewal bills HB458 and SB908 extend the renewal period from two years to four years for licensees who are seventy-two years of age or older but younger than eighty years of age. HB458 passed its second reading in the House. SB908 passed its second reading in the Senate. David remarked that the Department of Transportation supports the bills with clarifying amendments for moving violations.

State Funds bill HB1298 proposes transferring to the general fund the excess balances of various non-general funds from various state departments and agencies. The bill does not apply to any EOA funds.

State Departments bills SB655 and HB366 propose establishing repeal dates for State departments. The bills are deferred for this session. The bills had no impact on EOA.

SB82 requires each new member of a board or commission to participate in an orientation and training session with the head of the department with jurisdiction of that member's board or commission or their designee and requires each department and agency to train their members

at least once per calendar year. SB82 passed the Senate Ways and Means Committee with amendments that include:

- Moving the proposed language from section 26-35.5, Hawaii Revised Statutes, relating to liability matters of members of boards and commissions, to section 26-34, Hawaii Revised Statutes, relating to the selection and terms of members of boards and commissions;
- Allowing the designee of the head of the department or agency to conduct the training;
- Specifying that the initial training include the mission, roles, and responsibilities under applicable federal, state, and local laws; programs; processes and procedures; and statutes relevant to the work of the board or commission on which the member sits; and,
- Removing the requirement for members to complete training before receiving voting rights. SB82 passed second reading in the Senate.

Kupuna Caucus Crimes against Seniors bills SB837 and HB490 lower the age at which enhanced penalties apply for crimes against seniors from sixty-two years old to sixty years old and make commission of certain criminal offenses against a senior's person or property applicable if the perpetrator knows or reasonably should know the senior victim's age. The House Committee on Judiciary and Hawaiian Affairs received testimony in support of HB490 SD1 from the Department of Human Services, Executive Office on Aging, Department of the Prosecuting Attorney of the County of Maui, Department of the Prosecuting Attorney of the City and County of Honolulu, Honolulu Police Department, and the Maui Police Department. The Committee received testimony in opposition from the Office of the Public Defender. The Committee passed the bill. Marilyn disagrees with including "should have known" as proving such knowledge might be difficult. Linda remarked that elders can be more vulnerable to crime. PABEA approved at this meeting PABEA advocacy in support of HB490.

PLANS AND PROJECTS REVIEW COMMITTEE:

Barbara Yamashita announced that the Committee is requesting an update on the status of the bylaws and on the COVID-19 vaccination program. The Committee recommends that EOA continue with the 2019 – 2023 Hawaii State Plan on Aging despite the pandemic and its effects.

Caroline announced that the bylaws have been revised:

Section 4. Term

- a. Members shall be appointed for an initial term of four (4) years.*
- b. No member shall be appointed consecutively to more than two terms and membership on this Board shall not exceed eight consecutive years. The start of each term shall commence on July 1 and expire on June 30 pursuant to Section 26-34, HRS.*

Section 7. Quorum. Quorum of the Board shall be no fewer than eight members. Quorum of each standing and ad hoc committee shall be two members.

The revised bylaws have been approved by the Attorney General and are accepted and approved by PABEA.

RECOGNITION AND AWARDS COMMITTEE:

Kathy Wyatt reported that Olelo can stream the event and incorporate videos provided by the AAAs at an estimated cost of \$2,000. Roberta suggested inquiring with PBS as a possible less expensive alternative. Kathy will contact PBS. Kathy is awaiting corporate donations. Suzie announced that the Arcadia Family of Companies will support the event. Eight medallions have been ordered at \$38 each. Sarah reminded RAC to avoid carrying over funds year to year. When estimated total costs and estimated corporate donations are known, Kathy will provide PABEA with the amount needed to cover the deficit, which might be covered by contributions from individual PABEA members.

EXECUTIVE OFFICE ON AGING:

March is the anniversary of the Older Americans Act Nutrition Program.

EOA applied to ACL for \$20,000 for the Long Term Care Ombudsman Program (LTCOP) to respond to complaints of abuse and neglect in LTC facilities. The LTCOP will be reentering LTC facilities.

EOA met with legislators from mid-January to mid-February to discuss EOA priorities and to educate new legislators.

Caroline, Derrick, and Kealii Lopez are co-chairs of the Kupuna Vaccination Outreach Workgroup. Effective and successful planning and execution requires extreme coordination amongst the workgroup and community partners. Derrick is procuring a contract for coordinator services to manage the workgroup and the services of the community partners, especially access issues for older adults who are not connected to health or social services or for older adults who are isolated from the community and from community services.

CITY AND COUNTY OF HONOLULU ELDERLY AFFAIRS DIVISION:

Attached is Derrick's report.

The efforts of the Kupuna Vaccination Outreach Workgroup are driven at the community level by the workgroup members and partners, e.g. Hale Hauoli Hawaii, Lanakila Multi-Purpose Senior Center, City and County of Honolulu Department of Parks and Recreations, etc. EAD will be contracting for an additional call center to complement existing vaccination call centers. EAD also is securing transportation services for those kupuna with limited or no access to transportation.

The Kupuna Food Security Coalition after action report will be released next week through the Hawaii Public Health Institute. The report will include lessons learned, best practices, and recommendations for future disasters and emergencies. EAD is examining sources to sustain continuous funding of food security, including community development block grants and philanthropy.

Internally within government of the City and County of Honolulu, EAD and the aging network are receiving increased favorable recognition. For example, the 2020 City Council introduced and passed a resolution which adds a Grants in Aid priority area for proposals that align with the vision and goals of the Age-Friendly Honolulu initiative.

HAWAII COUNTY OFFICE OF AGING:

Attached is Horace's report.

Horace announced that the Hawaii County Office of Aging (HCOA) is accepting nominations for Older Americans Month (OAM), which is May 2021. Application packets have been assembled and distributed to their providers, programs, and Elderly Recreation Division participants. Information and applications also are on the HCOA website at www.hcoahawaii.org. The deadline to submit an application to HCOA is April, 9, 2021.

HCOA will begin interviews next week to fill two positions in its ADRC division. The positions will be funded by grants. HCOA assured the County Council that all salary and wage costs will be funded by grants. Horace was pleased to announce that one of their ADRC staff will be on maternity leave beginning in April 2021.

Horace thanked AARP Hawaii for providing drive-through tax preparation services. 250 tax returns have been completed. An additional 150 returns are being prepared.

Drive-through activities continue to be a successful method for providing outreach services. HCOA participated in the Papaikou Community Health Fair for caregivers and kupuna. Staff prepared fifty-five information packets and other materials for distribution at the health fair.

HCOA continues to work with DOH on the availability of public health nurses for HCOA's high-level cases.

KAUAI AGENCY ON ELDERLY AFFAIRS:

Attached is Kealoha's report.

AEA staff met with Paul Greenwood, who will assist in establishing the Kauai Elder Justice Multi-Disciplinary Team, a community-based team of Government and Community Organizations, committed to addressing abuse, neglect, and exploitation of elders through enhanced collaboration and coordination of community resources. Paul Greenwood was a prosecutor in San Diego.

AEA received a surprise visit from Kauai Mayor Kawakami this morning. He thanked AEA for its work with the COVID1-19 vaccination program.

AEA received more than 7,000 calls for services since July 1, 2020. Most calls are for vaccination information and for nutrition, including information on food distribution and on the restaurant gift certificates.

AEA has sent Outstanding Older American nomination forms to community organizations. Information also has been announced on the radio, via press release, and via the AEA website. The deadline to submit a nomination is next week Friday, March 12, 2021. AEA has received three nominations so far.

MAUI COUNTY OFFICE ON AGING:

Deborah reported that MCOA is working with the DOH, pharmacies, Maui's Native Hawaiian Health Care System, and other partners to operate COVID-19 vaccination clinics and to provide services to register kupuna for appointments. 140 appointments for kupuna have been secured this week. MCOA also is working with National Honor Society students from Seabury Hall to

host kupuna vaccination help desks and to help register kupuna in the Vaccine Administration Management System (VAMS). MCOA is using its GIS in conjunction with partnering with pharmacies to provide vaccinations to the homebound in Maui County.

Calls for services have increased by approximately 300% over the last year.

One third of the positions in MCOA are vacant due to retirements, resignations, and relocations.

Food truck vouchers continue to be distributed. Managing the food truck voucher program uses thirty to forty staff hours per week. Vouchers now can be processed at MCOA by electronic scanning.

KUPUNA CAUCUS:

Caroline encouraged all to attend today's Kupuna Caucus meeting. The agenda includes a presentation by Sarah Kemble, MD, Acting State Epidemiologist, Department of Health, on the COVID-19 vaccination program and a presentation by Wanda Anae-Onishi and Candace Young of the Hawaii State Health Insurance Assistance Program (SHIP).

APPOINTED AND EX-OFFICIO MEMBERS' REPORTS:

Marilyn reported that former Long Term Care Ombudsman and former PABEA member Sandra "Sandy" Rongitsch died on February 14, 2021.

Beverly reported that Norma Kop, Senior Medicare Patrol (SMP) Volunteer Coordinator, is offering a presentation to PABEA on the SMP program. Linda tentatively scheduled the SMP presentation for the April 2021 PABEA meeting.

STATEMENTS FROM THE PUBLIC:

No statements from the public.

STATUS OF SEEKING NEW PABEA APPLICANTS:

Caroline reported that five new potential candidates have submitted applications. In addition, Beverly has reapplied. All new applicants are from Oahu and two applicants are less than 60 years old.

ANNOUNCEMENTS:

Audrey announced that:

- House and Senate resolutions will be introduced next week to establish a retirement savings task force to study the feasibility for a Hawai'i retirement savings program for private sector employees. The resolutions propose including in the task force a member representing small business without employer-sponsored retirement, a member representing employees, a member who is a third-party plan administrator, a member representing a non-profit organization without an employer-sponsored retirement, and a member of an organization representing older adults and retirees.
- On Wednesday, March 10, 2021, at 12:00 noon, AARP Hawaii will hold a Telephone Town Hall with Lieutenant Governor Josh Green and Ron Balajadia, Chief of the DOH Immunization Branch. To register, go to <https://vekeo.com/aarphawaii/>.

- On Tuesday, March 23, 2021, at 12:00 noon, AARP Hawaii will host a Zoom webinar with Hawaii Adjutant General Kenneth Hara and a panel of DOH officials to answer questions about Hawaii's Safe Travels program, the COVID-19 vaccine, and other aspects of Hawaii's COVID-19 response. To register, go to <https://aarp.cvent.com/events/aarphi-covid-19-vaccination-plan-update-state-wide-3-23-2021/event-summary-e80dbcf7cea94a568dcf5ec728644f87.aspx>.
- The application period for the 2021 AARP Community Challenge grants is open until April 14, 2021. Go to: <https://www.aarp.org/livable-communities/community-challenge/>.

The next PABEA monthly meeting is on the second Friday of April: April 9, 2021 at 11:30 a.m. via Zoom. (The first Friday, April 2, is Good Friday holiday.)

ADJOURNMENT OF PABEA MEETING:

Linda adjourned the meeting at 1:22 p.m. No Executive Committee meeting will follow the PABEA meeting today.



February 2021 Executive Report
Submitted by Kealoha Takahashi

Vision

The people of Kaua`i will live well and age well.

Mission Statement

The Kauai Agency on Elderly Affairs, as the designated lead County agency, plans, implements, supports and advocates for the well-being of Kauai's older adults; and serves as a one stop source of information on long term care support options and services for all residents.

Vision Statements

- *Kauai's older adults will live independently at home or in the community with dignity and respect.*
- *Kauai's family caregivers receive adequate support to care for their older adults.*
- *Kauai's older adults, persons with disabilities and family caregivers will make informed choices and have streamlined access to long-term care support.*

Goals:

1. Maximize opportunities for older adults to age well, remain active and enjoy quality lives while engaging in their communities.

Strategy 1-1: Promote Healthier living through evidence-base programs and volunteerism.

RSVP

- RSVP volunteers continue to provide delivery for Aina Ho'okupu o Kilauea's produce boxes.
- Queen Lili'uokalani Trust provides "Ham" Boxes which volunteers sorts into 100 packages and deliver to Lihue Theater and Lihue Gardens Elderly Housing Units.

Better Choices, Better Health

- No report

EnhanceFitness

- In-person class (five participants only) to start at Kapaa United Church of Christ on March 1, 2021. CDC protocols and guidelines will be used to ensure safety for participants and instructor.

2. Forge partnerships and alliances that will give impetus to meeting Hawaii's greatest challenges of the aging population.

Strategy 2-1: Expand and strengthen access to services with the Aging Network

Interdisciplinary Team (IDT) Meetings

- No report

Strategy 2-2: Increase the quality of life for older adults and persons with disabilities living in the community.

Dementia Friendly Community

- No report

3. *Strengthen the statewide ADRC System for persons with disabilities, older adults, and their families.*

Strategy 3-1: Promote and strengthen the ADRC system process

ADRC (Aging and Disability Resource Center)/NWD (No Wrong Door)

- No report

Aging Network

- No report

ADRC Website

- For the period of July 1, 2020 to February 19, 2021 – 3,479 visits, 2,214 unique visitors.

Agency Call Summary Report

Report current State Fiscal Year period from July 1, 2020 to February 19, 2021

- Total Calls:7,080

- Top 5 Topic Categories discussed:

- Miscellaneous (Aina Ho’okupu o Kilauea-USDA Produce Box, Nourish Kauai, Grove Farm Community Wins Program, Restaurant Gift Certificates, Kauai Independent Food Bank, COVID Vaccinations)
- Nutrition
- Health and Wellness
- Home and Community Based Services
- Health Insurance

State Health Insurance Assistance Program (SHIP)

- For the period October 1, 2020 to December 31, 2020, SHIP services included completion of 56 Client Contact Forms and Nine (9) MIPPA Contacts.

4. *Enable older adults to live in their communities through the availability of and access to high quality long-term services and supports, including supports for their families and caregivers.*

Strategy 4-1: Promote and expand innovative programs that meet the needs of older adults and their caregivers.

Educational Opportunities/Caregiver Training

- Alzheimer’s Association continues conference call meetings for their support groups, zoom for their training and phone calls for their counseling services.

Kupuna Caregiver Program

- No report

Strategy 4-2: Pursue and promote a person-centered system that meets the needs of older adults and their caregivers.

Vendor Pool/Multi-Contract

- No report

5. *Optimize the health, safety and independence of Hawaii’s older adults.*

Strategy 5-1: Expand and foster collaboration with the Aging Network to ensure older adults and persons with disabilities live safely and independently.

Falls Prevention Program with Kauai Fire Department & AMR

- As of February 17, 2021, 650 individuals served (533 homes)

Service Options-Private Hire

- No report

Elder Abuse Awareness

- Staff met with Paul Greenwood who will assist in establishing the Kauai Elder Justice Multi-Disciplinary Team, a community-based team of Government and Community Organizations, committed to addressing abuse, neglect, and exploitation of elders through enhanced collaboration and coordination of community resources. Scope of work will include the following: conduct quarterly personnel training; facilitate monthly Microsoft Team meetings with team members; provide Community Education presentations consist of World Elder Abuse Awareness Month, Elder Law Day and Elder Abuse Symposium and develop Memorandum of Understanding (MOU) for the Elder Justice Team members with minimum requirements: a representative from agencies/organizations to participate on team; share information and/or perspective on elder abuse issues; and coordinate activities and/or resources in joint programs.

Administrative:

- Daily AEA Associates meetings held at 8:30am; I&R Program Specialist conduct Zoom meetings daily with ADRC/I&R Associates.
- Sent out gift certificates to consumers for February, Mama Lucy's-32, Wong's Chinese Restaurant-22, Waipouli-19, Ishihara-16 and Gina's-6. We have a total of 95 consumers participating in the Restaurant Program.
- AEA Associates assisting with registering Kupuna for vaccines at hospitals.
- Received one Older Americans nomination. Deadline February 26, 2021.
- Council agenda on February 24, 2021 – Intent to Award Federal Funds for Title III Home Delivered Meals in the amount of \$71,330.00.
- Case Manager reported that she received call from family member whose mother was a recipient of a “Furry Friend.” Daughter states that her mom is so happy with the “puppy” and has named her Happy. She has Happy by her side all the time, and the daughter states that it is a relief, where before she could not leave her alone, she is actually able to go to another room in the house without having her mom call out consistently for her. Happy also gets fed scraps even if she can't eat, and even her sons are impressed with how happy their mom is with her furry friend. Happy the puppy even gets scolded sometimes if the consumer is watching TV, and barks or makes a sound. The consumer tells her to “be quiet because I'm watching TV”. The family is extremely happy for Happy, dog.
- Resource Directory translated into Tagalog.
- Executive attended n4a Board Meeting on February 19, 2021.

Training:

- No report

Personnel:

- Aging Program Planner vacancy

Media:

- KITV had Furry Friends on their Aging Well segment featuring Maui and Kauai programs.

Maui County Office on Aging
Service Delivery Summary
(by Service)
January 2021

SERVICE	PARTICIPANTS SERVED	CONSUMER GROUP	UNITS DELIVERED
01S Personal Care (Authorized)	87	0	745.25
02S Homemaker - Na Puuwai Molokai (Authorized)	3	0	17.00
02S Homemaker (Authorized)	166	0	562.50
03S Chore (Authorized)	14	0	23.50
04S Home Delivered Meals	14	0	39.00
04S Home Delivered Meals (Authorized)	597	0	11,028.00
04S Home Delivered Meals-5xwk (Authorized)	3	0	55.00
04S Home Delivered Meals-7xwk (Authorized)	95	0	2,609.00
04S Home Delivered Meals-Special 7xwk (Authorized)	8	0	156.00
05S Adult Day Care (Authorized)	65	0	4,384.00
06S Case Management	433	0	354.50
07S Congregate Meals	163	0	2,391.00
09S Assisted Transportation - Non-Medical Medicaid	2	0	17.00
09S Assisted Transportation (Authorized)	23	0	146.00
10S Transportation - Non-Medical Medicaid	2	0	18.00
10S Transportation (Authorized)	47	0	260.00
11S Legal Assistance	0	33	111.75
12S Nutrition Education	0	1	385.00
13S Information and Assistance	824	82	1,226.50
14S Outreach	0	1	200.00
COVID-19 Expanded Meals (Authorized)	95	0	1,824.00
COVID-19 Food Truck Meal to Go (Authorized)	380	0	3,097.00
COVID-19 Furry Friend	6	0	6.00
COVID-19 Meal Delivery (10S Transportation)	115	0	1,266.00
COVID-19 Meals	359	0	5,343.00
COVID-19 Meals (Authorized)	4	0	103.00
Emergency Meals - Meals Ready to Eat	1	0	5.00
F06 Attendant Care (Authorized)	42	0	382.25
FCG Counseling	14	0	22.00
FCG Respite Adult Day Care (Authorized)	29	0	616.00
FCG Respite In-Home (Authorized)	12	0	64.75
FCG Supplemental Service - Legal Assistance	3	0	4.00
FCG Support Groups	14	0	16.00
FCG Training	6	0	6.00
Kupuna Caregiver Adult Day Care (Authorized)	17	0	1,328.00
Kupuna Caregiver In-Home Respite (Authorized)	1	0	5.00
Kupuna Caregiver Personal Care (Authorized)	1	0	13.50
Grand Total:	2,427*	117**	38,847.00

* Consumer counts are distinct over group totals. Grand Total represents the distinct count of consumers served.

**Consumer Groups track data for consumers who have something in common, such as training, a bus trip, or an event.

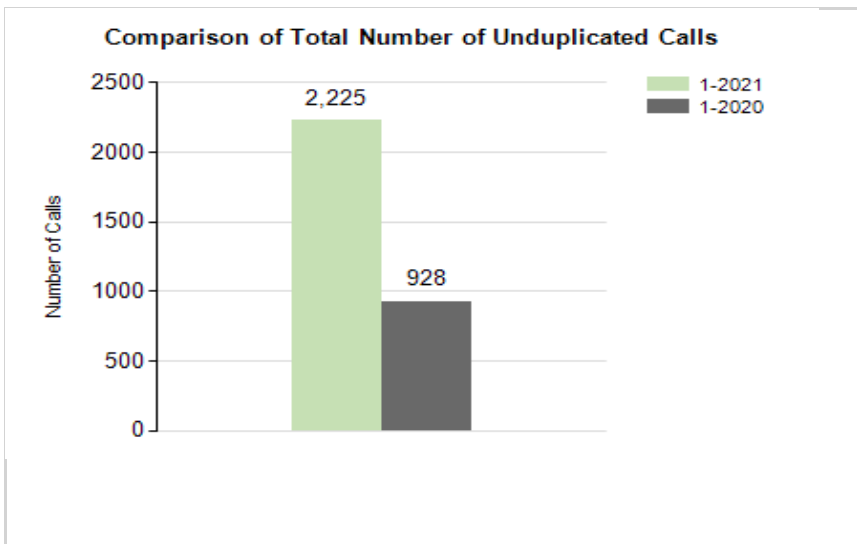
Maui County Office on Aging Legislative Briefing Report January 2021

Summary of Contacts

The Maui County Office on Aging logged 2,225 unduplicated calls in the reporting period.

TOP 10 CALL TOPICS	NUMBER OF CALLS
COVID - 19	609
Food Truck Meals	474
COVID-19 Vaccination	388
Home Delivered Meals	328
Status Update	322
Attempt to Contact	169
Unsuccessful	
Homemaker	108
Personal Care	69
Adult Day Care	67
Assisted Transportation (KC Transportation)	65
Total number of unduplicated calls:	2,225
Total number of unduplicated callers:	1,261

CALL TYPE	NUMBER OF CALLS
Incoming	1,172
Outgoing To	842
Email	161
Walk-In	30
Mail/Fax	14
In-Office/Appointment	5
Home Visit	1



HONOLULU COUNTY ELDERLY AFFAIRS DIVISION - PABEA MONTHLY REPORT

Summary of Calls

EAD logged **12,192 contacts**, of that 5,458 were incoming calls and 6,032 were outgoing calls, 7 were home visits, and 158 were fax referrals. EAD logged **743 calls** regarding the Kupuna Caregiver Program.

Data reflects the time period of July 1, 2020 - March 05, 2021

Email	Home Visit	Incoming	In-Office/Appointment	Mail/Fax	Outgoing To	Walk-In	Total
512	7	5,458	3	158	6,032	22	12,192

Top 5 Call Topics

Home Delivered Meals	4221
Transportation - Non-Medical	2207
COVID - 19	2026
Personal Care	1594
Transportation - Medical	1446

Summary of Executed Contracts

Contracts are effective as early as October 1, 2020 until September 30, 2021

Table 1: Kupuna Care Executed Contracts

Service Name	Agency Name
Adult Day Care	Arcadia Elder Services Family Living Treasures Adult Day Care Franciscan Care Hale Hauoli Hawaii Kahala Senior Living Leahi Hospital Malama Adult Day Care Maluhia Hospital Palolo Chinese Home Salvation Army Windward Seniors Day Care
Attendant Care	Hookele Care at Home Palolo Chinese Home Salvation Army
Home Delivered Meals	Child and Family Services Franciscan Care Hawaii Meals on Wheels Keiki to Kupuna Lanakila Pacific Palolo Chinese Home

Table 2: Kupuna Caregiver Executed Contracts

Service Name	Agency Name
Adult Day Care	Arcadia Elder Services Franciscan Care Hale Hauoli Hawaii Kahala Senior Living Leahi Hospital Malama Adult Day Care Maluhia Hospital Palolo Chinese Home Salvation Army Windward Seniors Day Care

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Homemaker	Franciscan Care Hookele Care at Home Palolo Chinese Home Salvation Army
Personal Care	Hookele Care at Home Kokua Kalihi Valley Palolo Chinese Home Salvation Army St. Francis Community Health
KC Transportation	Catholic Charities Hawaii Franciscan Care Kokua Kalihi Valley

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Table 3: Title III Executed Contracts

Service Name	Agency Name
Housing Assistance	Catholic Charities Hawaii WorkHawaii
Transportation	Catholic Charities Hawaii Kokua Kalihi Valley
Congregate Dining	Lanakila Pacific
Home Delivered Meals	Hawaii Meals on Wheels Lanakila Pacific Palolo Chinese Home
Nutrition Education	Lanakila Pacific
Health Maintenance	Child and Family Services
Caregiver Access - Case Management	Child and Family Services Franciscan Care Salvation Army
Caregiver Respite - Level I	Hookele Care at Home
Caregiver Respite - Level II	Hookele Care at Home
Caregiver Education/Training	Alzheimer's Association - Aloha Chapter Child and Family Services Franciscan Care Project Dana
Caregiver Counseling	Alzheimer's Association - Aloha Chapter Child and Family Services Project Dana

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Caregiver Education/Training (Grandparents)	Hawaii Family Services
Caregiver Counseling (Grandparents)	Hawaii Family Services
Legal Assistance	Legal Aid Society of Hawaii
Legal Education	Legal Aid Society of Hawaii

HONOLULU COUNTY ELDERLY AFFAIRS DIVISION - PABEA MONTHLY REPORT

Summary of Service Delivery

EAD provided at least one registered service (all services) to **6,141 clients**.

EAD provided at least one in-home service, main KC services, to **2,970 clients**. (Includes both state and federal funding.)

Data reflects the time period of July 1, 2020 - March 05, 2021.

Table: Service Delivery Summary - Authorized Services

Funding Source	Service	Unit Type	Provider	Persons Served	Units Delivered	Total Expended
Kupuna Care	01S Personal Care (Authorized)	1 Hour	Hookele Care at Home	34	2,617.00	\$97,183.00
		1 Hour	Kokua Kalihi Valley	12	776.00	\$39,120.48
		1 Hour	Palolo Chinese Home - Provider	1	48.00	\$1,440.00
		1 Hour	St. Francis Health Services	174	8,948.00	\$394,059.84
	02S Homemaker (Authorized)	1 Hour	Franciscan Care Services	1	48.00	\$1,204.00
		1 Hour	Hookele Care at Home	54	2,030.00	\$69,460.00
		1 Hour	Palolo Chinese Home - Provider	8	57.00	\$5,305.00
	04S Home Delivered Meals (Authorized)	1 Meal	Hawaii Meals on Wheels	152	16,313.00	\$171,286.50
		1 Meal	Keiki To Kupuna	123	20,974.00	\$200,930.92
		1 Meal	LMOW LRC Home Delivered Meals	317	43,379.00	\$414,037.00
		1 Meal	Palolo Chinese Home - Provider	17	2,906.00	\$26,462.34
	04S Home Delivered Meals-7xwk (Authorized)	1 Meal	Mom's Meals	3	238.00	\$3,510.50

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	04S Home Delivered Meals-Special 7xwk (Authorized)	1 Meal	Mom's Meals	1	69.00	\$1,086.75
	05S Adult Day Care (Authorized)	1 Hour	Arcadia Elder Services	5	822.43	\$11,864.08
		1 Hour	Franciscan Care Services	11	7,848.00	\$77,520.00
		1 Hour	Hale Hauoli Hawaii	5	1,085.00	\$16,765.00
		1 Hour	Kahala Senior Living Community	2	233.86	\$3,274.04
		1 Hour	Lunalilo Home	1	431.27	\$4,204.88
		1 Hour	Malama Adult Day Care	5	779.65	\$10,915.10
		1 Hour	Palolo Chinese Home - Provider	2	525.48	\$8,722.98
		1 Hour	Windward Seniors	3	295.00	\$3,835.00
	10S Transportation (Authorized)	1 One-way trip	CC Transportation Unit 1	148	3,845.00	\$115,350.00
		1 One-way trip	Kokua Kalihi Valley	27	970.00	\$22,484.60
	COVID-19 Expanded Meals (Authorized)	1 Meal	Keiki To Kupuna	162	4,532.00	\$43,416.56
	F06 Attendant Care/Supervision (Authorized)	1 Hour	Hookele Care at Home	29	1,370.00	\$43,840.00
		1 Hour	Palolo Chinese Home - Provider	2	56.00	\$1,437.00
		1 Hour	Project Dana - Kupuna Care	2	50.50	\$911.53
Kupuna Caregiver	05S Adult Day Care (Authorized)	1 Hour	Arcadia Elder Services	7	4,295.35	\$24,761.06
		1 Hour	Franciscan Care Services	3	3,466.42	\$16,799.98
		1 Hour	Hale Hauoli Hawaii	10	8,380.24	\$46,830.08
		1 Hour	Kahala Senior Living Community	5	4,007.25	\$20,650.00
		1 Hour	Lunalilo Home	3	3,472.13	\$15,991.29

HONOLULU COUNTY ELDERLY AFFAIRS DIVISION - PABEA MONTHLY REPORT

		1 Hour	Malama Adult Day Care	9	10,048.64	\$50,534.96
		1 Hour	Palolo Chinese Home - Provider	7	6,671.48	\$35,012.83
		1 Hour	Windward Seniors	4	2,831.31	\$13,615.03
Title III	04S Home Delivered Meals (Authorized)	1 Meal	Hawaii Meals on Wheels	88	9,305.00	\$97,702.50
		1 Meal	LMOW LRC Home Delivered Meals	64	9,694.00	\$92,929.00
	10S Transportation (Authorized)	1 One-way trip	CC Transportation Unit 1	161	4,547.00	\$136,410.00
		1 One-way trip	Kokua Kalihi Valley	16	433.00	\$12,041.73
	COVID-19 Expanded Meals (Authorized)	1 Meal	Hawaii Meals on Wheels	484	71,671.00	\$752,545.50
		1 Meal	Keiki To Kupuna	272	38,510.00	\$368,925.80
		1 Meal	Lanakila Meals on Wheels Program	1,012	162,086.00	\$1,549,843.00
	COVID-19 Meals - Special 14x (Authorized)	1 Meal	Mom's Meals	10	490.00	\$7,717.50
	COVID-19 Meals -14x (Authorized)	1 Meal	Mom's Meals	80	4,921.00	\$72,584.75
		TOTAL			2,970	466,077.01

HONOLULU COUNTY ELDERLY AFFAIRS DIVISION - PABEA MONTHLY REPORT

Waitlist

For the period of July 1, 2020 - March 05, 2021

Service	No. of Clients	Average Wait Time (in Days)
01S Personal Care (Authorized)	63	196
02S Homemaker (Authorized)	255	696
05S Adult Day Care (Authorized)	11	499
10S Transportation (Authorized)	189	488
F06 Attendant Care (Authorized)	18	405
F06 Attendant Care/Supervision (Authorized)	81	648

Kupuna Caregiver

As of October 6, 2018

EAD has authorized and referred a total of **131 care recipients** for Adult Day Care, with start dates as early as February 16, 2018.

The average age of care recipients is **94 years**.

Demographics of Caregivers Assessed

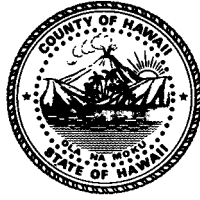
The average age of caregivers is **62 years**.

Lives With	Count
	20
No	46
Sometimes	9
Yes	196
Total	259

RELATIONSHIP	Count
Brother/Sister	1
CR 60+ - Daughter/Daughter-In-Law	153
CR 60+ - Husband	3
CR 60+ - Other Relative	15
CR 60+ - Son/Son-In-Law	63
CR 60+ - Wife	21
CR<19 - Grandparent	2
Grandson	4
Relationship Missing	1
Total	259

GENDER	Count
	3
F	179
M	77
Total	259

Mitchell D. Roth
Mayor



William H. Farr
Executive on Aging

County of Hawai'i

OFFICE OF AGING

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Phone (808) 961-8600 • Fax (808) 961-8603 • Email: hcoa@hawaiiantel.net
West Hawai'i Civic Center, 74-5044 Ane Keohokālole Highway, Kailua-Kona 96740
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March 2021 Executive Report
Hawaii County Office of Aging
Submitted by William "Horace" Farr

1. Hawaii County Office of Aging (HCOA) is pleased to announce that we are accepting nominations for Older Americans Month (OAM), May 2021. Application packets have been assembled and distribution to our providers, programs, as well as our Elderly Recreation Division participants. Information and applications can also be found on our website at www.hcoahawaii.org. Deadline for application and photo submittal to HCOA is April, 9, 2021.
2. HCOA will begin interviews next week to fill two positions in our ADRC division. These positions will be grant funded. In meeting with the County Council, we had to assure that all salary and wage cost were to be covered by the grant. The status for these positions hires are not-to-exceed (NTE) date. These positions will run to June 30, 2022 at which point we will have the option to extend. This will allow us to maintain our service levels in the ADRC division, as we are happy to announce that one of our ADRC staff will be going on maternity leave in April and expanding our HCOA family.
3. HCOA would like to acknowledge the AARP volunteers and the staff of Coordinated Services for the Elderly (CSE) for thinking out of the box during the COVID-19 pandemic and provide drive through tax preparation services. As we are close to being half way through the tax season, they have completed 250 returns and are currently processing another 150 returns. Under the new drive through format, they anticipate to exceed their goal of 600 returns, or two-thirds of their non-pandemic goal.
4. Drive through activities have become an increasingly popular method of providing outreach services. HCOA participated in the Papaikou Community Health Fair for caregivers and kupuna. HCOA staff prepared 55 information packets and other materials for distribution at the health fair.
5. HCOA continues to work closely with our Case Management provider. Our provider added a new Case Manager last month. We continue to try to bring on a new Case Management provider, through emergency procurement procedures, but that has not been an easy process. Continue to talk to DOH on the availability of the PHN nurses for our high-level cases.



An Area Agency on Aging

Hawai'i County is an equal opportunity provider and employer.



CSE Staff and AARP Volunteer at the drive through station.



HCOA Staff help prepare materials for Papaikou Health Fair



Aloha and Welcome PABEA Members

Participant-Directed Services
March 5, 2021

Participant- Direction and the Kupuna Care Program

Participant-directed is a term we use to describe the service option kupuna can choose from when deciding how they want Services delivered to them. It's an option offered in the Kupuna Care program



Participant- Direction Components

- Coaching Services:
 - Helps to implement the support plan.
 - Develops spending plans.
 - Assists with enrollment (i.e. employer and employee paperwork for submittal to FMS.)
 - Monthly phone and Quarterly face to face contact
- Financial Management Service (“FMS”) participant’s fiscal employer/agent. Contract with Acumen.



Assessment

- ADRCs are responsible to first determine eligibility for the Kupuna Care program.
- This is done via an assessment.




Eligible for Kupuna Care?

- If a kupuna is found eligible for kupuna care, support plan is developed to identify support services.
- Participant-Directed option provided at this time.





Counties
Where Kupuna
Care
Participant-
Directed Option
is Available


- Hawaii and Kauai County – ADRC determines eligibility for Kupuna Care then refers to EOA for enrollment and coaching support.
 - Maui County – ADRC determines eligibility, assists with enrollment, and provides coaching support.
- 

What if the Kupuna cannot carry out the roles and responsibilities of participant-direction?

- **They can identify an Authorized Representative to perform those duties on their behalf**
- Be at least 18 years old;
- Show a strong, personal commitment to the kupuna;
- Be knowledgeable about preferences and the care being provided;
- Be willing and able to meet and uphold all program requirements;
- Be willing to act as the Employer and work closely with FMS;
- Participate in **all** assessments and reassessments, and provide input into the support plan; and
- Be willing to submit to a criminal background check.
- **The Authorized Representative cannot be an employee and compensated for care provided.**


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Fiscal Management Service Provider

- Customer service
 - Information and Orientation for New Participants
 - Payroll Services
 - Insurance Coverage (workers comp., unemployment)
 - Pays Invoices and reimburses kupuna for expenses identified on their spend plan
 - Conduct Criminal Background Checks
 - Manage Participants' Budgeted Funds
 - Manage record keeping
 - Worker registry
- 
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How is the
budget
determined?

- \$800/month “soft cap”
 - Budget determined by support plan
 - Expenditures monitored by EOA and Coach
 - Budget Range: \$650 - \$1150
- 
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That's All
Folks

Thank you for your attention and interest to better understand how the EOA and AAAs are providing an option to empower kupuna to direct their own long-term services and supports to meet their individual needs.

