

Aging and Disability Resource Centers: Empowering Individuals to Navigate their Health and Long Term Support Options grant

The Executive Office on Aging (EOA) has applied for funding through the AoA in collaboration with the Centers for Medicare and Medicaid Services (CMS) to expand the current Aging and Disability Resource Center (ADRC) statewide. The purpose is to engage in a system transformation to achieve a fully functional ADRC statewide. (<http://www.adrc-tae.org/tiki-index.php?page=NewSite>).

QUICK FACTS

Issuance of Notice of Grant Award: Prior to September 30, 2009

Grant period: September 30, 2009 through September 29, 2012 (3 year, 36 month period)

Geographic range: Statewide

Key stakeholders: Key stakeholders will be substantively involved in the planning, designing, implementing and evaluation of our statewide ADRC. These include, but are not limited to:

- Department of Human Services
- Department of Health
- Disabilities Communication Access Board (DCAB)
- Hawaii's Long Term Care Ombudsman
- State Health Insurance Assistance Program (SHIP)
- Area Agencies on Aging
- Service providers and consumers

Overall goals:

- Empower consumers to make informed decisions about their options and to streamline access to the services and support they and their family caregivers need and
- Serve as highly visible and trusted places where people with disabilities of all ages can find information on the full range of Long Term support options and can access a Single Entry Point to public Long Term support programs & benefits.

Project objectives:

1. Develop a 5-year operational plan and budget for achieving statewide coverage of ADRCs.
2. Expand and formalize linkages with key aging, disability and health care providers.
3. Provide options counseling training to staff on specific aging and disability topics (e.g., private pay services, care home placement, disability services).
4. Make enhancements to the ADRC website to improve access to information and services.
5. Maintain a data collection and reporting system for quality assurance and evaluation.

Measurable outcomes:

1. By March 31, 2011, Hawaii's residents statewide will have access to a fully functioning Hawaii ADRC.
2. ADRC will sustain formal collaborations through a vibrant ongoing planning and budgeting process conducted with the aging and disability communities to improve program development, improve service delivery, increase community support and buy-in, enhance participant empowerment and create an environment welcoming of Hawaii residents.
3. Hawaii's residents will access options counseling to assess their potential need and eligibility for all available long-term support options, both public and private.
4. Hawaii's residents will access information and services statewide thru a centralized resource database, standardized intake and assessment, and standardized referral policies and procedures.
5. Hawaii ADRC's management information system will support all accountability functions of the ADRC including tracking client intake, needs assessment, care plans, utilization, and costs.

Project Timeline Highlights

- Secure a Systems Change Developer, an ADRC Project Coordinator, and an ADRC Evaluator.
- Convene ADRC partner meetings with representatives from core ADRC partner agencies.
- Hold an Annual ADRC Re-Charge Conference for partners to evaluate yearly ADRC progress and plan for further ADRC growth and development.
- Develop, finalize and submit a 5 year operational plan
- Provide ADRC staff training on how to offer options counseling
- Work to establish the electronic exchange of resources and clients across multiple stakeholders
- Test and evaluate compatibility, electronic sharing, and exchange functionalities to monitor the use of the standardized tools,
- Monitor the use and ease of the electronic system to track options counseling
- Evaluate and build from best practices to a fully functional ADRC
- Survey consumers, providers, stakeholders throughout the three year grant

Method and Amount of Subcontract to AAA

If EOA is awarded the full amount requested, over the 3-year course of this project EOA plans to subcontract to each AAA:

- \$58,284 intended to support the AAA's ADRC project coordinator and/or related functions
- [Note: Additional funds in the amount of \$146,250 have been budgeted in the CMS Discharge Planning Grant to contribute to the AAA ADRC Project Coordinator and implementation of the Hospital Discharge Planning plan.]

EOA will be directly providing these services under the ADRC grant that accrue cost savings to the AAAs:

- Annual licensing fees for AAA's existing Harmony (SAMS) products and enhancements needed for the project
- Development of a 5-year operational plan and budget
- Staff training in options counseling on specific aging and disability topics
- Collaboration and technical assistance services of EOA's Systems Change Developer, ADRC Project Manger and Grants Managers

Contact Information

This grant will be housed in the Grants Management section of EOA. Project Director is Noemi Pendleton. AAAs will work with their respective EOA grants managers as well as the ADRC Project Coordinator and the Systems Change Developer.