Crooks are taking advantage of the current pandemic to defraud seniors. Here are tips to help you avoid being victimized by scammers.

DON’T SHARE YOUR BANKING OR PERSONAL INFORMATION OVER THE PHONE. The IRS will never ask for this information via telephone.

DON’T CLICK ON EMAIL LINKS FROM UNKNOWN SOURCES. Links from unknown senders could contain harmful viruses.

DON’T BUY FROM AN UNFAMILIAR ONLINE BUSINESS. Avoid buying supplies like gloves, masks, etc., from online sellers you are not familiar with.

DO HANG UP ON ROBOCALLS. If you answer the phone and hear a pre-recorded voice, be careful of scam offers and requests.

DO VERIFY YOUR BILL COLLECTOR’S IDENTITY. If you must make payments via telephone, only do so by calling the phone number on your bill.

DO CHECK BEFORE YOU GIVE. Make sure the charity of your choice is legitimate before you give them payment information.

REPORT SCAMS TO:

UNITED STATES ATTORNEY’S OFFICE FOR THE DISTRICT OF HAWAII:
usahi.covid19@usdoj.gov
T: 1.808.541.2850

HAWAII STATE OFFICE OF CONSUMER PROTECTION:
cca.hawaii.gov/ocp/consumer-complaint/
T: 1.808.587.4272

NATIONAL CENTER FOR DISASTER FRAUD:
disaster@leo.gov
T: 1.866.720.5721

ADDITIONAL INFO:
www.cdc.gov
www.coronavirus.gov
ftc.gov/coronavirus
www.justice.gov/usao-hi/covid-19-fraud